

Employment Support Scheme ("ESS")

Application period	Subsidy disbursement in	Subsidy Amount
Aug 31 – Sep 13, 2020	3 – 4 weeks after application	One-off lump sum payment of HK\$7,500

Full details of ESS can be found on the ESS portal at www.ess.gov.hk.

Enquiry about the ESS arrangement, application procedure, vetting and payment of subsidy, etc. can be addressed by:

- > email to enquiry@employmentsupport.hk
- > call the ESS Hotline on 1836 122
- visit the ESS Help Desks located in North Point, Kwun Tong and Tsuen Wan (by appointment only)





(ESS Portal)

(ESS FAQ)

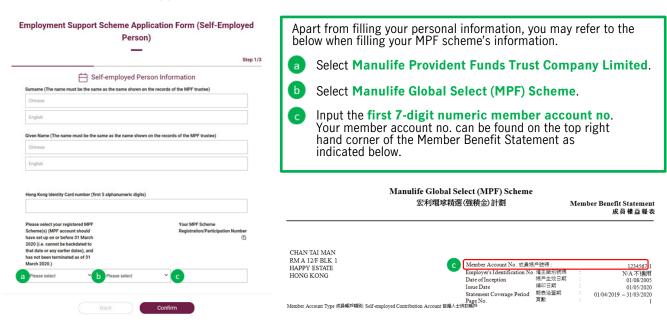
Application workflow:

- Self-Employed Person submits an online application via the ESS portal at www.ess.gov.hk. Please refer to the ESS webpage on the requirements for the provision of supporting documents.
- ESS processing agent ("PA") approaches Manulife directly to obtain your MPF account record.
- 3 Manulife provides MPF record certificate to PA within 3 business days upon receipt of PA's notification. Ω
- PA assesses application and arranges payment via the Treasury.

Ω Manulife will notify you upon receipt of request from the ESS processing agent for provision of your MPF records.

You may also check your account status via your e-MPF online account anytime at www.manulife.com.hk

How to fill the online application form?



Applicant making false declaration or other abuses of ESS will be legally liable, in addition to claw back of the subsidy amount with penalty.

For enquiry regarding your Manulife MPF account information, please call Manulife ESS Enquiry Hotline on **2108 1170**. *Updated as of Aug 21, 2020. For general reference only. Please refer to the ESS portal for full details of the arrangement.*